


WSAVA Reception	WSAVA-mandated or sponsored session	Awards and associated lectures	PSAVA sessions	Affiliated society sessions	Multidisciplinary case rounds	Vet Tech sessions	Corporate sponsored sessions
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Wednesday, 23 September

Time	Hall 1	Hall 2	Hall 3	Hall 4	Hall 5	Hall 6	Hall 7	Hall 8	Hall 9	Hall 10
	WAVMA	WSAVA Vaccination Guideline Group	Clinical pathology	Genetics	Nephrology	Blood transfusions	Neurology	Behavior	PSAVA Infectious diseases	PSAVA Surgery
Sponsored by:										
9:00-9:45	Zoonoses associated with ornamental aquatic trade and husbandry Urdes, Romania	What is "vaccination hesitancy" and where did it come from? Day, UK	In-clinic effusion analysis: Maximizing the diagnostic information from your fluid samples Brown, USA	Genetics of canine obesity Switonski, Poland	The renal patient - is it an emergency? Vitalaru, Romania	Practical blood transfusions in the dog Mackin, USA	Head injuries - diagnostics and therapeutic management Wrzosek, Poland	Why dogs do not like to be alone- separation anxiety and how to diagnose and treat Seksel, Australia	Canine babesiosis: A Polish perspective Adaszek, Poland	Perineal hernias- the old sto-ry. Are we familiar with it? Valasek, Slovakia
9:50-10:35	Applying radiology and sonography in the aquatic practice Jung-Schroers, Germany	The WSAVA global "vaccination hesitancy" survey. What do the data mean for my practice? Day, UK	How to recognize and monitor inflammation in your canine and feline patients through laboratory data Brown, USA	The use of molecular genetics in dog and cat breeding and veterinary medicine Switonski, Poland	Peritoneal dialysis in renal patients. New aspects, critical aspects and practical advice Vitalaru, Romania	Practical blood transfusions in the cat Mackin, USA	Diagnostic algorithm for spinal disorders – a case-based session Wrzosek, Poland	Understanding anxiety and the impact on the pet as well as the family Seksel, Australia	Canine babesiosis: An African perspective Schoeman, South Africa	Tie-in configuration of ex-teral skeletal fixator - when, why, how? Valasek, Slovakia
10:40-13:40	Opening Ceremony and Welcome Reception									
	Hall 1	Hall 2	Hall 3	Hall 4	Hall 5	Hall 6	Hall 7	Hall 8	Hall 9	Hall 10
	WAVMA	2019 Speaker of the Year	Case rounds	Orthopedic Surgery / AOVet	Diagnostic imaging	Gastroenterology / Microbiome	Dermatology	Minimally invasive surgery / Interventional radiology	PSAVA Reproduction	PSAVA Dentistry
Sponsored by:										
13:45-14:05	Keeping koi safe- identifying predators and control methods Tepper, USA	5 minute abdominal point of care ultrasound: not just free fluid detection Boysen, Canada	TBD	Principles of managing the trauma patient Arthurs, UK	Imaging of the canine elbow Rademacher, USA	The importance of the intestinal microbiome for health and disease Suchodolski, USA	Cytology: an essential tool for your dermatology patients Schmidt, UK	The incontinent dog - the role of cystoscopy in diagnosis and management McLauchlan, UK	How to manage with the pregnancy of risk? Muennich, Germany	Systemic aspect of oral problems. What we know. Niemiec, USA
14:10-14:30				Fracture assessment & decision making Gauthier, France						
14:35-14:55				Implant Options for fracture management Gauthier, France						
15:00-15:20	Water biology of the healthy koi pond Tepper, USA	5 minute pleural space ultrasound: diagnosing pneumothorax and pleural effusion Boysen, Canada		Using the Dynamic Compression Plate: axial compression & transverse fractures Zhalniarovich, Poland	Next level: abnormal radiographic findings that tell you to look elsewhere. Drost, USA	Intestinal dysbiosis: new approaches to diagnosis Suchodolski, USA	Canine atopic dermatitis: a perpetual challenge Schmidt, UK	Management of tracheal collapse - current thoughts and pitfalls McLauchlan, UK	C-section-when to do it and how to do it to safely obtain a healthy litter? Muennich, Germany	How to approach the veterinary dental patient? Gawor, Poland
15:20-16:10	Afternoon break									
16:10-16:30	Know the basics- diagnostic techniques in fish Derks, NL	5 minute lung ultrasound: diagnosing pulmonary edema and lung consolidations Boysen, Canada	Immune-mediated anemia and thrombocytopenia - how a clinical pathologist and an internist approach challenging cases Brown, USA & Mackin, USA	Using the Dynamic Compression Plate: spiral/oblique fractures & neutralisation mode Peirone, Italy	Abdominal radiographs and obstruction: is there only Barium? 5 tips to improve your diagnosis. Rademacher, USA	New approaches to treatment of dysbiosis: probiotics and fecal microbiota transplantation Suchodolski, USA	Chronic otitis: a case-based discussion Schmidt, UK	Minimally invasive options for urolithiasis in dogs and cats McLauchlan, UK	Diagnostics in neonates-how to avoid getting lost Muennich, Germany	Dental extraction - is it a dentist's failure? Nemec, Slovenia
16:35-16:55				Using the Dynamic Compression Plate: comminuted fractures & bridging Arthurs, UK	Decreased abdominal detail on your radiographs - what now? Drost, USA					
17:00-17:20	Anesthesia induction and monitoring in fish practice Derks, NL	5 minute point of care cardiac and vascular ultrasound: congestive heart failure, hypovolemia and hypervolemia Boysen, Canada		External Skeletal Fixators: why? when? how? Peirone, Italy	Pulmonary blood vessels: A radiographic review Drost, USA	The use of antibiotics in dogs with diarrhea – a case based approach Suchodolski, USA & Unterer, Germany	A guide to dermatologic emergencies Schmidt, UK	Cystoscopic laser ablation of ectopic ureters McLauchlan, UK	How to treat neonates - real challenge Muennich, Germany	Oral emergencies - what can go wrong at the first contact practice? Nemec, Slovenia
17:25-17:45					Adrenal ultrasound- what is it all about? Rademacher, USA			Interventional Radiology in hepatic disease McLauchlan, UK		


Thursday, 24 September

Time	Hall 1	Hall 2	Hall 3	Hall 4	Hall 5	Hall 6	Hall 7	Hall 8	Hall 9	Hall 10
	WSAVA One Health	Behavior/TBD	Cardiology	IVECCS	Clinical Pathology / Feline Practice	Internal Medicine	Hematology	TBD	PSAVA Dentistry	PSAVA Gastroenterology
Sponsored by:										
8:30-8:50	Hot topics in zoonoses and antimicrobial resistance Lappin, USA & Guardabassi, Denmark	Useful psychotropic polypharmacy: When one medication isn't enough Seksel, Australia	Mitral valve degeneration in the asymptomatic dog - evidence from new studies to guide your approach Wess, Germany	Evidence based small animal CPR – Introduction to a RECOVER based approach Hoehne, Switzerland	Diagnosing acute anaplasmosis through the in-clinic laboratory Brown, USA	Evidence for and against the use of corticosteroids therapy in critical illness Schoeman, South Africa	Immune-Mediated Hemolytic Anemia: Pathophysiology and Diagnosis Mackin, USA		Oral tumors in dogs and cats - what is new? With Oncologist Nemeč, Slovenia	Diagnostic work-up in dogs with diet-responsive diarrhea Unterer, Germany
8:55-9:15					Diagnosing coagulopathies in practice Brown, USA					
9:20-9:40	One Health and Domestic Violence 1 Merck, USA	How to help stressed pets before a veterinary visit. Seksel, Australia	Mitral valve degeneration in the symptomatic dog - evidence from new studies to guide your approach Wess, Germany	Stabilization of the hypovolemic shock patient. Hoehne, Switzerland	The importance of the complete urinalysis: You may not know what you are missing Brown, USA	Morning break				
9:45-10:05		When enrichment may not be enriching Seksel, Australia		Total body water distribution and relevance for daily intravenous fluid therapy Hoehne, Switzerland						
10:10-10:55	Morning break					Bacterial pneumonia in dogs Cohn, USA	Immunosuppressive Therapy: What's New? Mackin, USA		Pain management in dental patients Steagall, Canada & Nemeč, Slovenia	Case based review of acute hemorrhagic diarrhea syndrome in the dog Unterer & Neumann, Germany
11:00-11:20	One Health and Domestic Violence 2 Merck, USA		New ACVIM guidelines for feline cardiomyopathies revisited Wess, Germany	Surviving Sepsis Guidelines – how to best stabilize the septic patient? Hoehne, Switzerland	Connecting with Cat Owners: Why Paying Attention to Cats Matters Lund, USA	Bronchoalveolar lavage: collection without the bronchoscope Cohn, USA	Immune-Mediated Hemolytic Anemia: What To Do in the First Hour Mackin, USA		Oral problems and behavioural disorders in cats: aggression, lethargy, self mutilation. Gawor, Poland & Seksel, Australia	Diagnostic workup of pancreatic disorders Neumann, Germany
11:25-11:45					Bronchoalveolar lavage: processing the sample. Cohn, USA	Anticoagulant Rodenticide Poisoning: What To Do in the First Hour Mackin, USA				
11:50-12:35	WSAVA/FECAVA/PSAVA award lectures									
12:40 - 13:40	Lunch break									
	Hall 1	Hall 2	Hall 3	Hall 4	Hall 5	Hall 6	Hall 7	Hall 8	Hall 9	Hall 10
	WSAVA One Health	WSAVA Hereditary Diseases	Food For Thought	IVECCS	Orthopedic Surgery / AOVet	Internal Medicine	Case rounds	Neurology	PSAVA Dentistry	PSAVA Gastroenterology
Sponsored by:			 PURINA Institute Advancing Science for Pet Health							
13:45-14:30	Pet ownership; the physicians perspective 1 Karczmar, USA	Understanding Breeds as Populations and How Breeding Recommendations Affect Genetic Disease. Bell, USA	A Review of the Microbiome and Probiotics in the Feline Lappin, USA	Acute Kidney Injury: an update on clinical approach Vigani, Switzerland	Hip dysplasia, fractures & luxations: what's new? Peirone, Italy	A pattern-based approach to respiratory distress in the dog/cat Cohn, USA		The clinical aspects of the Neurological examination Beltran, UK	Dentistry through life: Pedodontics and geriatric dentistry Niemeč, USA	Diagnostic workup of liver disorders Neumann, Germany
14:35-14:55	Pet ownership; the physicians perspective 2 Karczmar, USA	Breeding advices with reference to common inherited disorders that cannot be screened or tested for. Hedhammar, Sweden	Novel Nutritional Intervention in Managing Feline Allergens Satyaraj, USA	Renal replacement therapy: principles and clinical indication in small animal medicine Vigani, Switzerland	Canine cruciate ligament disease: which surgery is best? Peirone, Italy	The pathogens of canine infectious respiratory disease complex (CIRDC). Cohn, USA		Clinical Neuro-Ophthalmology, from Horner's syndrome to blindness Beltran, UK	Malocclusion can really hurt - treatment options. Niemeč, USA	Case discussion: Portosystemic shunts in the dog. Neumann, Germany
15:00-15:20							Afternoon break			
15:20-16:10										
16:10-16:30	Comparative and clinical oncology; hemangiosarcoma Khanna, USA	Precision / Genomic Medicine Diagnostics in Veterinary Medicine. Lyons, USA	An Innovative Approach to Hydrating your Feline Patients Zaighji, USA	Management of Intoxications: from medical management to extracorporeal drug removal Vigani, Switzerland	Challenging fracture scenarios - antebrachial fractures in toy breed dogs Arthurs, UK	Approach to the diagnosis and management of hypoglycaemia in dogs and cats. Schoeman, South Africa		Vestibular Syndrome, When Should I be worried? Beltran, UK	Small mammal dentistry - most common problems and how to address them. Jekl, TBA	Cased discussion: Hepatic lipidosis and infectious cholangitis in cats Unterer, Germany
16:35-16:55					Challenging fracture scenarios - tibial fractures in cats Arthurs, UK					
17:00-17:20	Comparative oncology; osteosarcoma documentary Khanna, Simons & Zimpfel, USA	Direct to Consumer Genetic Testing: Issues, Inconsistencies and Misinterpretations. Panel Q&A Bell, Lyons, USA & Hedhammar, Sweden	Science vs internet, what do clients believe and how can we manage it? Sheinberg, Mexico	Immune mediated hemolytic anemia: management from the critical care perspective and use of plasmapheresis Vigani, Switzerland	Canine Elbow dysplasia: how to decide on treatment ? Arthurs, UK	Practical application of point of care ultrasonography in dyspneic patients. Schoeman, South Africa	Treatment of canine epilepsy beyond drugs Beltran, UK	Ophthalmologic complications of oral problems with ophthalmologist Gawor, PL	TBD Neumann, Germany	
17:25-17:45					Ultrasound assessment of respiratory variation in caudal vena cava diameter and hepatic veins as a guide to volume status in dogs. Schoeman, South Africa	Epilepsy in cats, What is new? Beltran, UK				

Friday 25, September

Time	Hall 1	Hall 2	Hall 3	Hall 4	Hall 5	Hall 6	Hall 7	Hall 8	Hall 9	Hall 10
	WSAVA Global Nutrition	WSAVA Professional Wellness	NAVC: How I treat / How I diagnose	FECAVA Symposium: Welfare in practice	Antimicrobials / WSAVA Panel	Soft tissue surgery	Oncology	Vet Nurses	PSAVA Exotics	PSAVA Surgery
Sponsored by:										
8:30-8:50	What happens when nutrition goes wrong? Teng, China & Villaverde, Spain	Mental health in veterinarians and potential influences. Bartram, UK	How I treat young dogs (<12 months old) with hip dysplasia. Lascelles, USA	How to be a happy vet? Pregowski Poland	Clinical practice guidelines for antimicrobial use in companion animals Guardabassi, Denmark	Exploratory laparotomy: Be quick and efficient Dupré, Austria	The ABC's of early cancer detection: aspirates, biopsies and cytology Ettinger, USA		10 things to help you start in reptile medicine Hochleitner C.&M., Austria	Shock wave therapy in small animal fracture healing. Zdeb, Poland
8:55-9:15			How I treat wounds with local anesthetic at the end of surgery. Lascelles, USA							
9:20-9:40	Home-cooked or commercial? First do no harm Weeth, USA	The science of happiness: a guide to achieving and maintaining good mental health Bartram, UK	How I treat hypoadrenocorticism. Cohn, USA	Welfare of the pet Beata, France	The role of the diagnostic laboratory in antimicrobial stewardship Guardabassi, Denmark					
9:45-10:05			How I diagnose pancreatitis on ultrasound in dogs. Rademacher, USA							
10:10-10:55	Morning break					Laparoscopic surgery: It is for you, now! Dupré, Austria	Biopsy techniques in oncology Massari, Italy		Interpretation of clinical pathology, Ultrasound and radiology in Reptiles Hochleitner C.&M., Austria	Minimally invasive plate osteosynthesis in long bone fractures Zdeb, Poland
11:00-11:20	Using nutrition tools for hospitalized patients de Scally, South Africa	Mind Matters Initiative. Lockett, UK	How I manage feline chronic upper respiratory infections. Lappin, USA	Welfare of the team Masson, France	WSAVA Shaping the Future Panel	Leaking enterotomies: prevention is better than cure! Lipscomb, UK	Canine lymphoma cheat sheet - what you need to know Ettinger, USA		10 things to help you start in avian medicine Hochleitner C.&M., Austria	The use of CT in diagnosis and treatment plan of orthopaedic operations TBD
11:25-11:45			How I treat tooth resorption. Niemiec, USA							
11:50-12:10	Obesity as an Endocrine Disease: Theory and Clinical Application Raffan, UK	The blame or learning culture Lockett, UK	How I treat acute diarrhea. Suchodolski, USA	Welfare of the pet owner Iracka, Poland			Urinary tract trauma: decision making and practical tips. Lipscomb, UK	Feline lymphoma cheat sheet - what you need to know Ettinger, USA	An overview of the most common non infectious diseases in pet birds Hochleitner C.&M., Austria	Medial Shoulder instability: diagnosis and management Wasiatycz, Poland
12:15-12:35			How I treat feline interstitial cystitis. Chandler, UK							
12:40-13:40	Lunch break									
	Hall 1	Hall 2	Hall 3	Hall 4	Hall 5	Hall 6	Hall 7	Hall 8	Hall 9	Hall 10
	WSAVA Global Nutrition	WSAVA Prof Wellness	NAVC	Fear Free®	Diagnostic imaging	Soft tissue surgery	Case rounds	Vet Nurses	PSAVA Exotics	PSAVA Feline medicine
Sponsored by:										
13:45-14:05	Obesity as a Genetic Disease: Evidence and Clinical Relevance Raffan, UK	Mindfulness in the veterinary practice: theory. Dowling, Canada	How I treat acute and chronic pain with gabapentin. Monteiro, Can	Fear Free medication solutions. Getting pets to the vet. Radosta, USA	Urinary radiography Drost, USA	Brachycephalic obstructive airway syndrome: much more than a soft palate problem Dupré, Austria	Oncology Ettinger, USA & Massari, Italy		Practical surgical procedures in small mammals – what every veterinary can do. Hochleitner C.&M., Austria	TBD
14:10-14:30			How I treat long-term pain in vats with osteoarthritis and CKD. Monteiro, Can							
14:35-14:55	Why pet owners overfeed: A self-regulation perspective Webb, UK	Mindfulness in the veterinary practice: exercise. Dowling, Canada	How I treat feline herpes viral infections. Carter, USA	Fear Free non pharmaceutical tools. An evidence based approach. Radosta, USA	Urinary sonography Drost, USA	Brachycephalic obstructive airway syndrome: which treatment shall you offer? Dupré, Austria			Urogenital diseases in small Mammals – how to diagnose and how to treat them Hochleitner C.&M., Austria	TBD
15:00-15:20			How I treat acute glaucoma in dogs. Carter, USA							
15:20-16:10	Afternoon break									
16:10-16:30	Medical and nutritional approach to pancreatic disease Rinkinen, Finland & Chandler, UK	Professional wellness of the veterinary student van Oldenborgh, The Netherlands	How I treat pyometra using laparoscopy. Dupré, Austria	Top 10 Fear Free FAQs answered! Radosta, USA	Ultrasound of the hepatobiliary system Rademacher, USA	Essentials of reconstructive surgery for use in your patients. Lipscomb, UK			TBD	TBD
16:35-16:55			How I surgically treat skin tumors. Dupré, Austria							
17:00-17:20	Nutrition for chronic kidney - doing the best for pets and clients Villaverde, Spain	Worldwide veterinary wellbeing. WSAVA Guidelines for professional wellness. Endenburg, The Netherlands	How I diagnose bladder and prostate cancer in dogs with a urine liquid biopsy. Ettinger, USA	Fear Free case study. Real life stories. Radosta, USA	Ultrasound of the pancreas. Rademacher, USA	Traumatic body wall and diaphragm ruptures. Lipscomb, UK			TBD	TBD
17:25-17:45			How I treat hemangiosarcoma: surgery, chemotherapy and supplements. Ettinger, USA		Ultrasound-guided Fine needle Aspirations: Tips, Tricks and Indications Rademacher, USA					

Saturday, 26 September

Time	Hall 1	Hall 2	Hall 3	Hall 4	Hall 5	Hall 6	Hall 7	Hall 8	Hall 9	Hall 10
	WSAVA Global Pain Committee	WSAVA Welfare	ISFM Feline	ESCCAP Parasitology	Oncology	Rehabilitation	TBD	Vet Nurses	PSAVA Reproduction	PSAVA Business management
Sponsored by:										
8:30-9:15	Pain mechanisms: a moving target Monteiro, Canada & Murell, UK	One welfare: the interconnections between animal cruelty, the environment, war and power Bernstein, USA	Unique challenges in analgesia and anaesthesia in cats. Steagall, Canada	Vector-borne nematodes Madeira de Carvalho, Portugal & Klockiewicz, Poland	Canine mast cell tumor cheat sheet - what you need to know Ettinger, USA	Rehabilitation after cranial cruciate ligament repair Bockstahler, Austria		An interprofessional approach to nutritional support in practice Lumbis, UK	Ultrasound and hormone analysis - complementary tools for good diagnosis of fertility disorders in females Nizanski, Poland	Your clinic in a drawing: how to use Visual Thinking to Inspire and Motivate your Team Sanchez Diaz, Spain
9:20-10:05	Spotlight on wound infiltration with local anesthetics Lascelles, USA & Kronen, Switzerland	Designer Dogs and the Criminal Underworld of Crossbreeding Bernstein, USA	How to run a cat-friendly clinic and why you should: the benefits of being a CFC. Taylor, UK	Angiostrongylus vasorum plus feline lungworms: under-diagnosed or truly emerging? Gawor, PL & Klockiewicz, Poland	Surgical approach to mast cell tumors Massari, Italy	Morning break				
10:10-10:55	Morning break					Rehabilitation after intervertebral disk disease Bockstahler, Austria		Lessons from Labradors on the genetics and physiology of obesity - implications for management Raffan, UK	New possibilities to modify the estrous cycle and fertility in dogs and cats Nizanski, Poland	Feedback that works: how to grow your people and boost performance Sanchez Diaz, Spain
11:00-11:45	Recognizing and managing neuropathic pain around the world Robertson & Wright, USA	"Instagram worthy" puppies vs. shelter mutts: How designer dogs are affecting our dog population and welfare. Bernstein, USA	Cat Care for Life: are you missing preventative healthcare opportunities from kitten to super senior? Taylor, UK	An update on European tick-borne disease in dogs and cats Overgaauw, NL & Gawor, Poland	Optimal approach for the management of mammary tumors in dogs and cats Massari, Italy	Rehabilitation for tendon problems Bockstahler, Austria		Obesity: Why do clients sometimes fail to act in their animal's best int, erests? Webb, UK	Pharmacological and surgical contraception - pros and cons: do we have optimal method? Nizanski, Poland	Communication within multi generational teams in veterinary practice Kalemtzaki, Greece
11:50-12:35	Osteoarthritis: how did we get there? What did we do? How did it end? Lascelles & Robertson, USA	"What do we know about online trade of pets in Australia?: Evidence for future policy" Hazel, Australia	Diagnosis, medical and surgical management of portosystemic shunts in cats. Lipscomb, UK	A systematic approach to exotic parasite assessment in the imported pet and the future of the pet passport scheme Wright, UK & Klockiewicz, Poland	Surgical approach to soft tissue sarcomas of the distal extremities Massari, Italy	The old dog in physical therapy Bockstahler, Austria			Prostatic diseases - how to diagnose correctly and how to deal with them Nizanski, Poland	Women and the future of the veterinary profession – Developing the future leaders Kalemtzaki, Greece
12:40 - 13:40	Lunch break									
	Hall 1	Hall 2	Hall 3	Hall 4	Hall 5	Hall 6	Hall 7	Hall 8	Hall 9	Hall 10
	WSAVA Global Pain Committee	WSAVA Welfare	ISFM Feline	Ophthalmology	Dermatology	Endocrinology	Case rounds	Vet Nurses	PSAVA Infectious Diseases	PSAVA Business management
Sponsored by:										
13:45-14:05	Is there life without opioids? Steagall & Monteiro, Canada	The illegal puppy trade: why it happens and how Boyden, UK	Feline wound reconstruction: flaps, grafts, tips and tricks. Lipscomb, UK	How to differentiate normal from abnormal on a fundic exam? Carter, USA		Monitoring of canine diabetes mellitus Fracassi, Italy			Feline ophthalmic problems associated with infectious diseases Stefanowicz, Poland	How to engage your Millennial clients Kalemtzaki, Greece
14:10-14:30				Ocular trauma: when to keep and when to refer Carter, USA			Exotic animals M. & C. Hochleithner, Austria			
14:35-14:55	Keeping it down: perioperative nausea and vomiting . Robertson, USA	International rehoming: population dynamics and its role in dog population management Boyden, UK	FIV infection: where are we in 2020? Beczkowski, UK	Strategies for the management of complex corneal ulcers Carter, USA		Canine Cushing's Syndrome: how to initiate and monitor treatment Fracassi, Italy			Canine Brucellosis - an underdiagnosed disease Frymus, Poland	Stop fearing client's objections: a practical method to get them buy your recommendations Sanchez Diaz, Spain
15:00-15:20	The poor relations? Paracetamol & metamizole Murell, UK									
15:20-16:10	Afternoon break									
16:10-16:30	Cannabinoids: Tips on what to use from the 'mountain highs' Kronen, Switzerland & Wright, USA	International rehoming: why it happens and its impact on public health Boyden, UK	Feline neutering and dentals: options and opportunities for analgesia for common procedures. Murrell, UK	The enigmatic red eye: ophthalmology case studies Carter, USA		Feline calcium disorders: diagnostic approach and treatment Fracassi, Italy			Could these signs indicate Rabies? Experience of its eradication in Poland Frymus, Poland	The opportunity behind the obstacle: dealing with anger and complaints. Kalemtzaki, Greece
16:35-16:55	Ice: Cool, Complicated and Current. Wright, USA									We see the world through different lenses: Communicating Types. Kalemtzaki, Greece
17:00-17:20						Feline hyperaldosteronism Fracassi, Italy				How to say NO with a smile: Stop saying Yes when you want to say NO. Sanchez Diaz, Spain
17:25-17:45	Pain Questions and Cases from the WSAVA Community	Dog meat trade and its impact Polak, Thailand	Thin cats and fat cats. Updates on hyperthyroidism and diabetes in cats. Taylor, UK	Ocular manifestations of systemic disease: What the eyes tell us Carter, USA		Feline hypercortisolism (Cushing's Syndrome) Fracassi, Italy			Should we vaccinate dogs against Tetanus? Frymus, Poland	How to manage tough conversations: the 6 step method to get better results and build healthier relationship Sanchez Diaz, Spain
Closing Ceremony										